



ANSWERS TO ITN QUESTIONS

Bidder's Conference
July 15, 2024

EVERY **BABY DESERVES A **HEALTHY START****



Q1. WILL THE PROVIDER UTILIZE THEIR OWN NETWORK/EMAIL, OR WILL CONNECTIVITY/EMAIL BE THROUGH HEALTHY STAR COALITION OF HILLSBOROUGH COUNTY?

- The provider will utilize their own network and email addresses.

Q2. SHOULD PROVIDER BUDGET FOR EQUIPMENT (COMPUTER/ACCESSORIES, CELL PHONES, ETC.) THAT MAY NEED REPLACEMENT, OR WILL THIS BE MANAGED THROUGH HEALTHY START COALITION OF HILLSBOROUGH COUNTY?

- Cell phone equipment cannot be charged to the contract, but cell phone usage each month can be charged to the contract as long as they are provider cell phones and not personal cell phones.
- Computer purchases are the responsibility of the provider. Care coordinators currently have laptops that will transfer to the Healthy Start program, but HSC will work with the new provider if those laptops need to be replaced. So, it is fine to budget new laptops for the ITN.